



Aspen Pumps Group promotion in association with JAVAC; promoting JAVAC Refrigerant Recovery Units

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry/claim instructions are deemed to form part of the terms and conditions and, by participating, all claimants will be deemed to have accepted and be bound by the terms and conditions. Please retain a copy for your information.

Promoter: Aspen Pumps Ltd, Apex Way, Diplocks Industrial Estate, Hailsham, East Sussex, BN27 3WA

Eligibility: Promotion open to residents of UK only. Participants must be aged 18 or over, excluding employees and their immediate families and household members of Aspen Pumps, its agents, and anyone else professionally connected with the Promotion.

The Promotional Period: Opens at 5th November 2018 at 0.00 and closes on the 14th December 23.59. Late entries outside of these times will not be valid.

Promotion details. Aspen Pumps has created a promotion promoting the Refrigerant Recovery Units from JAVAC for installers, wholesalers and distributors which will run during the time period of the months of November 5th 2018 and 14th December 2018.

Between the above mentioned time frame, entrants can access a dedicated website through clicking on advertisements placed by Aspen Pumps in association with JAVAC, in trade magazines or through clicking on dedicated links on JAVAC UK social media channels. Once entrants have clicked through, they will be invited to complete details to be in with a chance to win ONE OF the following: Parrot BeBop Drone, Bose Speakers, Google home mini.

Online entry: To enter, customers are invited to go to a predetermined webpage, where they will be asked to fill out their details including name, company name, relation to the HVAC/R trade and email address. Entrants will also be asked about their privacy preferences for future marketing communications. Upon completion of these details, they will automatically be entered into a prize draw to be in with a chance to ONE OF the following: 1x Bebop Drone, 2x Bose Speakers, 3x Google home mini. Postal or telephone entries will not be accepted. Please note that internet access and a valid correct email address are required to enter.

Participants may enter by:

- a. Clicking an advertisement promoting the promotion on dedicated advertisements
- b. Visiting the pre-defined web page (www.javac.co.uk/rrucomp)
- c. Entering their full name, company name and email address
- d. A Winner will be chosen at random at the end of the promotional period
- e. Winners will then be contacted and asked for their contact details for fulfilment purposes.

The prize will be sent within 28 days to the delivery address provided, after a valid claim.

General:





- 1. If a prize winner cannot take the prize for reasons beyond the Promoter's control or if the Promoter is unable to contact a winner, including due to his or her provision of inaccurate or incomplete information, the Promoter will not be liable if any prize fails to reach a prize winner.
- 2. The prize item cannot be swapped or exchanged for any other prize item or the equivalent monetary worth of the prize.
- 3. The top prize of the BeBop, will be handed out to the winner at a nominated UK trade branch, unless otherwise agreed by the organisers.
- 4. Entrants must be involved in the HVAC/R industry, as specified when entering the competition
- 5. Upon being chosen to win one of the aforementioned prizes, entrants will be asked to validate their involvement in the HVAC/R industry. If it is found that they are not involved in the industry, the prize will be reassigned.
- 6. If a prize winner cannot be contacted or does not respond within 28 days of the end of the promotion; if the e-mail address is out of service or does not exist; the winner is ineligible; the winner's entry is invalid or disqualified, or the winner has otherwise failed to comply with these terms and conditions, such potential winner forfeits all rights to any prize.
- 7. The prizes are awarded at the Promoter's discretion and are subject to availability. No cash or alternatives are available to the prizes which are non-transferable and non-exchangeable. The Promoter reserves the right to substitute the prizes with alternative prizes of similar value and in exceptional circumstances to amend or foreclose the promotion without notice. No correspondence will be entered into.
- 8. The promoter is not responsible for third party products or services.
- 9. Participants of the Promotion agree to be bound by these terms and conditions. The Promoter reserves the right at its sole discretion to disqualify any participant found to be abusing or tampering with the operation of the Promotion, or to be acting in any manner deemed by the Promoter to be in violation of the terms of conditions.
- 10. To the fullest extent allowed by law the Promoter cannot accept any responsibility for any damage, loss or injury suffered by any entrant entering the promotion or as a result of accepting any prize.
- 11. By entering the promotion, the entrant agrees to participate in related publicity, should they be a winner. No additional compensation will be awarded for such promotional activities. For any queries relating to the promotion please send an email to marketing@aspenpumps.com
- 12. Owing to exceptional circumstances outside its reasonable control [and only where circumstances make this unavoidable], the Promoter reserves the right to cancel or amend the Promotion or these terms and conditions at any stage but will always endeavour to minimize the effect to participants in order to avoid undue disappointment.
- 13. By entering this promotion, the participant consents to the use of their personal data by the Promoter as set out in these terms and conditions. The Promoter will not pass these details to any third party not referred to in these terms and conditions and/or its privacy policy.
- 14. The Promoter will only process your personal information as set out in our Privacy Policy, which can be found at www.javac.co.uk
- 15. The Promoter will not be responsible under any circumstances, for any entries/claims lost, delayed, damaged or undelivered for any reason outside the Promoter's control. Nor will the promoter be liable for any person not being able to enter the Promotion for any reason, including system failures, network error, or personal computer issues. Proof of submission on–line, will not be accepted as proof of receipt.
- 16. The entrant is responsible for all Internet connection costs charged by the service provider. If the entrant does not pay the bill please get permission from the person who does. Instructions on the website form part of the Terms and Conditions. Any failure by a participant to comply with entry instructions and any other relevant terms and conditions will result in cancellation of the entry and/or forfeiture of any prize award.
- 17. If for any reason any aspect of this promotion is not capable of running as planned, including by reason of infection by computer virus, network failure, bugs, tampering, unauthorised intervention, fraud, technical failures or any cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this competition, the Promoter may in its sole discretion cancel, terminate, modify or suspend the promotion, or invalidate any affected entries.
- 18. The Promoter reserves the right to verify all entries including (but not limited to) asking for address and identity details (which they must provide within 14 days,) or to refuse to award a prize, or withdraw prize entitlement and/or refuse further participation in the promotion.



Disqualification of the participant may happen where there are reasonable grounds to believe there has been a breach of these terms and conditions, or any instructions forming part of this promotions entry requirements, or otherwise where a participant has gained unfair advantage in participating in the promotion, or won using fraudulent means. The Promoter will be the final arbiter in any decisions and these will be binding and no correspondence will be entered into in relation to this clause.

19. These terms and conditions are governed by the laws of England and are subject to the exclusive jurisdiction of the English and Welsh courts.